

Shipping Policy

1. General

This Shipping Policy forms part of our Terms & Conditions of Trade. By placing an Order, you agree to the terms of this Policy.

2. Dispatch Timeframes

- Orders are generally dispatched within 1-3 business days.
- Delays may occur during peak periods, stock shortages, or unforeseen circumstances.
- We are not liable for delays caused by third-party carriers.

3. Delivery Methods

- Delivery is made via our nominated carriers or Australia Post.
- Delivery is deemed to occur when the Products are delivered to your nominated address or your nominated carrier takes possession of the Products.

4. Shipping Costs

- Shipping fees are calculated at checkout or otherwise notified.
- Free shipping may apply where advertised.

5. Delivery Requirements

- You must ensure someone is available to accept delivery.
- If delivery cannot be completed, redelivery or storage fees may apply.
- A signed Proof of Delivery is conclusive evidence of delivery.

6. Risk

Risk in the Products passes to you upon delivery, even if you are not present to accept them.